

### 02DTTWR6565-V1-PEFC

6.5 X 6.5 PLAYHOUSE TOWER.



WARNING: Only for domestic use Not suitable for children under 36 months due to small gaps and danger of falling from heights. To be used under direct supervision of an adult

#### BEFORE YOU START PLEASE READ THE INSTRUCTIONS CAREFULLY

- Check the pack and make sure you have all the items listed in the parts list provided.
- When you are ready to start, make sure you have the right tools at hand (not supplied see the equipment list on next
- Ensure there is plenty of space and a clean dry area for assembly.
- Ensure you have enough time to build the product to ensure the building is water tight.

#### **TIMBER**

As with all natural materials, timber can be affected during various weather conditions. For the duration of heavy or extended periods of rain, swelling of the wood panels may occur. Warping of the wood may also occur during excessive dry spells due to natural processes. Unfortunately, these processes cannot be avoided but can be helped. It is suggested that the outdoor building is sprayed with water during extended periods of hot weather and sheltered as much as possible during rain or snow.

Once your garden building has been installed it will need to be treated within 14 days (weather permitting) and annually to prevent the timber from deteriorating and to waterproof it. This is required to maintain the anti-rot guarantee.

Dip Treated buildings - Require a preservative treatment to protect against rot and decay and a waterproof treatment to prevent water ingress.

#### POSITIONING YOUR PLAYHOUSE

When thinking about where the building and where the base is going to be constructed: Ensure that there will be access to all sides for maintenance work and annual treatment.

We recommend a minimum space of 2m around a playhouse, away from any structure or obstructions such as fences, garages, houses, overhanging branches, washing lines or electrical wires.

It is recommended that the position of the Playhouse is **not in direct sunlight**.

Activity toys such as swings and slides for towers shall not be installed over concrete, asphalt or any hard surface.

Whilst all products manufactured are made to the highest standards of safety and in the case of childrens products independently tested to EN71, we cannot accept responsibility for your safety whilst erecting this product.

#### **BUILDING A BASE**

Ensure the base is level and is built on firm ground, to prevent distortion, checking with a spirit level. Refer to diagrams for the base dimensions. The base should be slightly smaller than the external measurement of the building, i.e. The cladding should overlap the base, creating a run off for water. It is also recommended that the floor be at least 25mm above the surrounding ground level to avoid flooding.

#### TYPES OF BASE

- Concrete 75mm laid on top of 75mm hard-core.
- Slabs laid on 50mm of sharp sand.
- Wooden base.



#### WARNING

- ONLY SUITABLE FOR DOMESTIC USE.
- TO BE USED UNDER DIRECT SUPERVISION OF AN ADULT.
- THIS PRODUCT SHOULD NOT BE MODIFIED IN ANY WAY. ANY MODIFICATIONS SHOULD BE DETERMINED BY THE MANUFACTURER AND CARRIED OUT ACCORDING TO THE INSTRUCTIONS.
- DO NOT ALLOW YOUR CHILD TO PLAY WITH ANY COMPONENT PARTS PRIOR TO ASSEMBLY.
- MAX AGE OF 14 YEARS.
- THIS TOY IS FOR OUTDOOR USE ONLY.
- USE A WATER BASED TREATMENT THAT IS EN71 TESTED.

### **CAUTION**



Wood is a natural product and can change post manufacture. So despite every effort being made to ensure the material used are cut and machined to a clean and smooth finish, care must be taken when handling the product and preparing for use by your child.

Any areas of concern, in the play areas, can be rubbed over with sandpaper to achieve a smoother finish. Alternatively, call the customer service department who will be happy to arrange replacement panels/parts.



All buildings should be erected by atleast two adults. DO NOT ALLOW CHILDREN TO ASSIST.



For ease of assembly, you will need a tape measure to check dimensions of components.



2mm Drill bit 12mm CSK

To prevent damage during assembly, you MUST pilot drill all screw holes and ensure all screw heads are countersunk.



Winter = High Moisture = Expansion Summer = Low Moisture = Contraction

#### Screws & Nails

Measure overall length



Measure under the head

To identify the fixings required for each step use a measuring tape.

\*\*Protim Aguatan T5 (621)\*\*

Your building has been dip treated with Aquatan.

Aguatan is a water-based concentrate which is diluted with water, the building has been treated by the correct application of Aquatan solution and then allowed to dry.

Aquatan is a decorative finish to colour the wood, which is applied industrially to timber fence panels and garden buildings.

Aquatan undiluted contains: boric acid, sodium hydroxide 32% solution, aqueos mixture of sodium dioctyl sulphosuccinat and alcohols: 2, 4, 6-trichlorophenol.

In all instances for assistance with your product, please contact us via our customer portal: https://www.mgplogistics.co.uk/.

Mercia Garden Products Limited, Sutton On Trent, Newark. Nottinghamshire, NG23 6QN





Look for the symbols and follow the safety guidlines below.



Ensure screw heads are subflush and sand down any splinters created.



50kg per user



Ensure the screws are fixed squarely and do not protrude.



12mm gap surrounding the door.

#### TO DO LIST

Build a base (see front cover for further information).
Check the base is flat, level, clear of debris and has 600mm clearance on all sides.
Check you have the required equipment.
Check you have all the product items listed (if you have missing or damaged parts please contact the customer

Install the	product as	per the	step by	step	instructions	within	this pack	

Find a suitable location to build (see front cover for further information).

Prepare the product ready for treatment.

services department, see front cover for contact details).

Apply a preserving and a waterproofing treatment within 14 days (weather permitting) of installation.

Register for your anti-rot guarantee (scan the QR below).

Tidy the build area and dispose of any remaining parts responsibly.

Maintain your building (see the manufacturers recommendations at the back of this pack).





### **EQUIPMENT LIST**

Hammer
Flat Head Screwdriver
Drill
Drill Bit Set
Phillips and Slotted Bit Sets
Tape Measure
Hand Saw
Spirit Level
Ladders/Steps
Stanley Knife/Cutting Tool
Sand Paper
Gloves
Silicone (For Windows Only)
Wood Filler (Optional)
Timber Preservative Treatment
Timber Water Proofing Treatment
Treatment Mixing Stick
Paint Brush/Sprayer/Roller

#### **NEED EXTRA SUPPORT**

If you are unsure that your base preparation will be suitable, please contact us via our customer portal to discuss this further.

Alternatively, you can visit our website or MGP Logistics Online Portal for some further sheducation.

#### Website:

https://www.merciagardenproducts.co.uk/sheducation

### MGP Logistics Online Portal:

https://www.mgplogistics.co.uk/

Here you will find plenty of useful information that'll help with most pre-installation and maintenance queries.



#### **ANY QUESTIONS?**

Scan the QR code to contact us via our customer portal.

NOTES			



### **ACCESSING VIDEO GUIDES...**

Some steps within this set of instructions come with an added video guide for your convenience. These can be accessed via the QR code and used to aid you in constructing that step. See below for how to use.

You can also find all the videos on our youtube channel: https://www.youtube.com/@merciagardenproducts8716/videos

# 1. Find the QR code within the instruction step...



Parts Needed- No. QTY 1 No. OTY 1

No. QTY 1



Within the instruction step, there will be an icon in the top right that has a QR code in. This is where the video can be accessed from.

Please note: not every step has a video guide.

## 2. Open camera app...



On your personal smart device (phone, tablet etc), open your camera app or QR code scanner app.

### **ACCESSING VIDEO GUIDES...**

### 3. Scan OR code...



To scan the QR code, hold the camera over the QR code so that it can be seen on the screen. Once the QR code has been registered, follow the prompts on your device to open the video. (This will vary depending on your device.)

Please note: Ensure to use the back camera of your smart device as this will scan the QR code more accurately.

# 4. Watch the video...



The video guide will now be displayed on your smart device.

**Disclaimer:** The garden building constructed in the video guides may be constructed differently to your building. Please ensure to read your instructions carefully to avoid error.



# **Playhouse Options:**

Take a look at the different playhouse options below which refers to the instruction leaflets required to build each option.

Model	<b>Build Instructions Required</b>
5x5 Playhouse With Half Glazed Door, Tower & Slide SI-002-001-0007	02DTSHAX05051W-V1-PEFC ( <i>Playhouse</i> ) 02DTTWR6565-V1-PEFC ( <i>Tower</i> )
<b>5x5</b> Playhouse With Half Glazed Door, Tower, Slide & Swing SI-002-001-0008	02DTSHAX05051W-V1-PEFC ( <i>Playhouse</i> ) 02DTTWR6565-V1-PEFC ( <i>Tower</i> ) 02PATINCSWA-V1-PEFC ( <i>Swing Set</i> )
5x5 Playhouse With Framed Door, Tower & Slide SI-002-001-0024	02DTSHAX05051W-V1-PEFC ( <i>Playhouse</i> ) 02DTTWR6565-V1-PEFC ( <i>Tower</i> )
5x5 Playhouse With Framed Door, Tower, Slide & Swing SI-002-001-0025	02DTSHAX05051W-V1-PEFC ( <i>Playhouse</i> ) 02DTTWR6565-V1-PEFC ( <i>Tower</i> ) 02PATINCSWA-V1-PEFC ( <i>Swing Set</i> )
5x5 Playhouse With Boarded Door, Tower & Slide SI-002-001-0024	02DTSHAX05051W-V1-PEFC ( <i>Playhouse</i> ) 02DTTWR6565-V1-PEFC ( <i>Tower</i> )
5x5 Playhouse With Boarded Door, Tower, Slide & Swing SI-002-001-0025	02DTSHAX05051W-V1-PEFC ( <i>Playhouse</i> ) 02DTTWR6565-V1-PEFC ( <i>Tower</i> ) 02PATINCSWA-V1-PEFC ( <i>Swing Set</i> )

5x5 Playhouse With Framed Door, **Tower & Slide** 



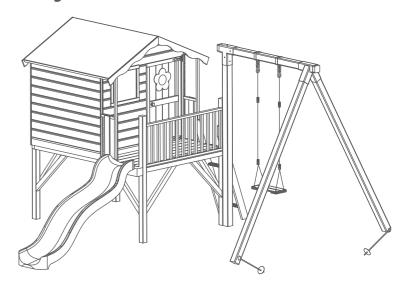
5x5 Playhouse With Boarded Door, **Tower & Slide** 



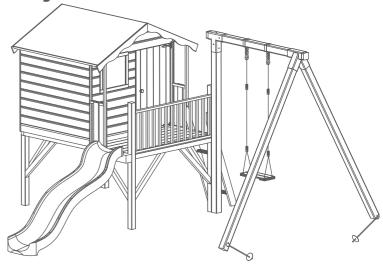
5x5 Playhouse With Half Glazed Door, Tower & Slide



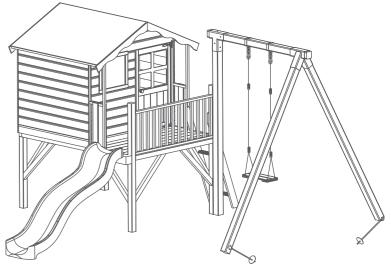
5x5 Playhouse With Framed Door, Tower, Slide & Swing



5x5 Playhouse With Boarded Door, Tower, Slide & Swing



5x5 Playhouse With Half Glazed Door, Tower, Slide & Swing



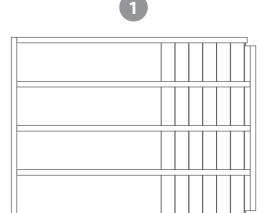




#### **Overall Dimensions:**

Width = 1984mm Depth = 1923mmHeight = 1625mm

# **Building Content:**



AI-02TB1470X1983-V1



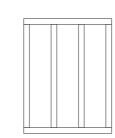


Large Rail QTY 1
AI-02CR1331X543-V1

PI-04-0018

PI-04-0017

F4444-372mm



**Small Rail QTY 1** AI-02TCR416X543-V1 Part not required if purchased slide

Rear Post - 70x70x900mm QTY 2

Front Post - 70x70x1625mm QTY 2

Ladder Block - 44x44x372mm QTY 1

# **Platform QTY 1**



Ladder Side Right - 27x95x1365mm QTY 1 PRO2795-1365mm



Ladder Side Left - 27x95x1365mmQTY 1 PRO2795-1365mm



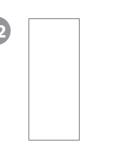
PRO2758-390mm

Corner Braces - 44x58x762mm QTY 8 F4458-G-802mm (762mm finished length)

# **Additional Items required for Slide:**







**Side Safety Board QTY** 

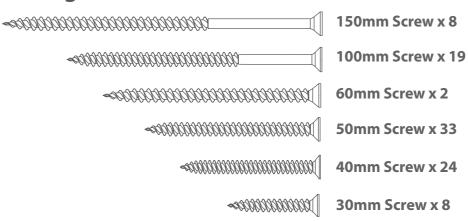






Slide QTY 1 PI-10-0001

# **Nail Bag**

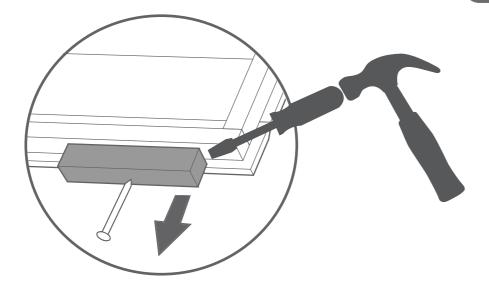


# **Pre Assembly**

Before assembling remove the transportation blocks from the bottom of each panel.

Take care removing the blocks as to not damage the panels. Tap with a flat headed screwdriver and hammer.

Dispose of the blocks once removed.





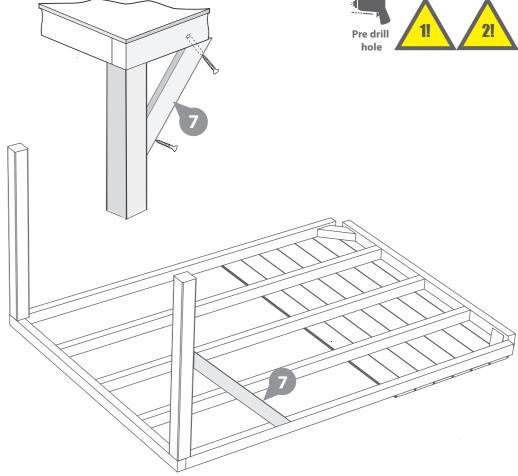


Place a corner brace (No.7) up against the platform (No.1) and the rear post (No.8) Ensure that the corner brace is sitting from the post and the platform. If you do not ensure the correct angle the platform may be out of square.

Once you have the correct angle fix the corner brace to the platform and the base using a 100mm screw.

#### 2 x 100mm screws





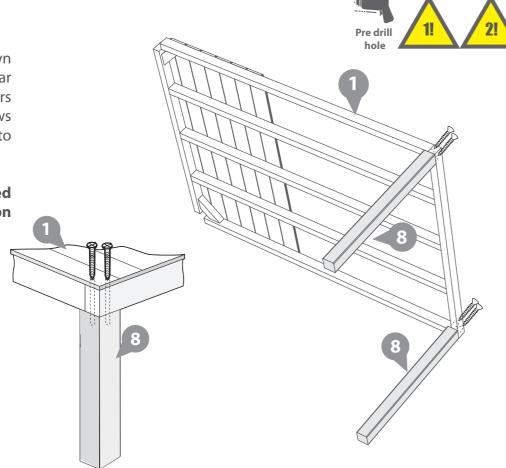
Step 1 Parts needed - 1 & 8

Place the platform (No.1) face down on a level surface, place the two rear posts (No.8) in the two corners shown. Secure with 150mm screws directed through the platform into the end of the post.

Ensure the platform is supported throughout the construction process.

#### 4 x 150mm screws





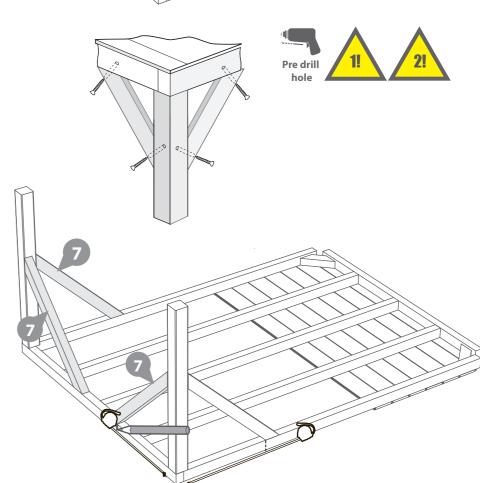
### Step 3 Parts needed - 7

Measure the distance from the edge of the corner brace (No.7) up to the post from both ends, both measurments should be the same. Make a note of the exact measurment and you can then use this as a guide for all the corner braces.

Pencil mark where the corner braces should sit based on the measurment already taken. Fix a further three corner braces using the same method as above.

#### 6 x 100mm screws



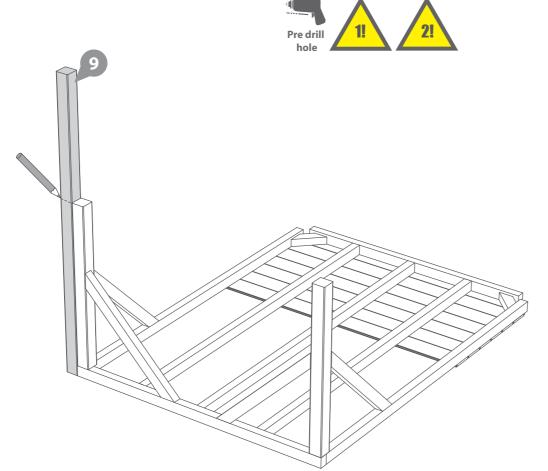




Step 4 Part needed - 1 & 8 & 9

Place the front post (No.9) next to the rear post (No.8) ensuring the end sits flush with the platform (No.1) and make a pencil mark on the front post where the rear post finishes.

Make sure you do this for both front posts.



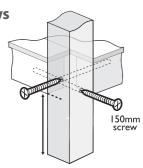


With some help, tip the platform (No.1) on it's side. Place the front post (No.9) within the cut out on the platfrom, make sure the pencil mark lines up with the top of the platfrom framing.

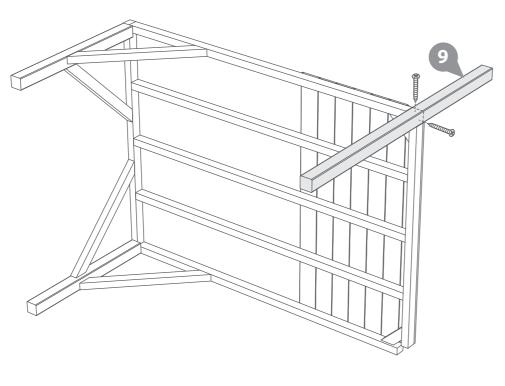
Once you are happy the front post is lined up correctly fit a 150mm screw through the post into the platform, do this from the two available sides ensuring the screws are staggered and do not clash.

2 x 150mm screws







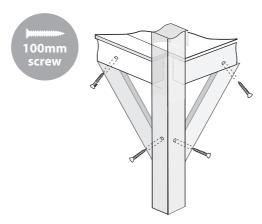


## Step 6 Part needed

Use the measurment taken previously for the corner braces (No.7) and using a pencil mark out where the corner braces need to sit on the platform (No.1) and the front post (No.9)

Fix the two corner braces in place using 100mm screws.

#### 4 x 100mm screws



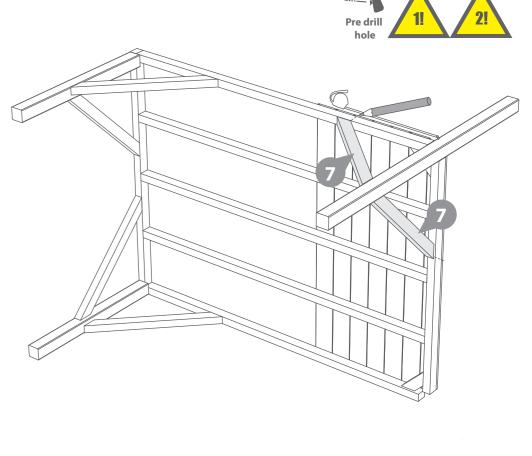
Step 7 Parts needed - 1 & 9

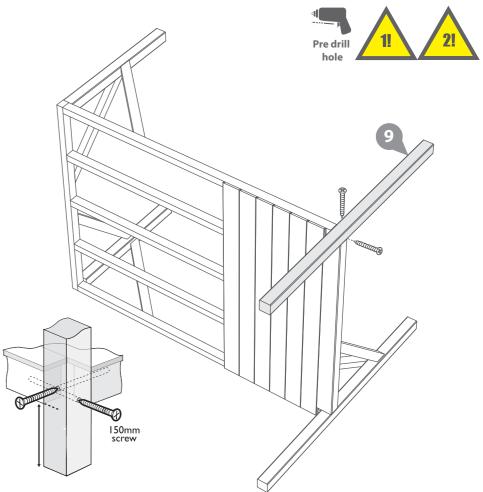
With some help tip the platform (No.1) round to the other side. Place the remaining front post (No.9) within the cut out on the platfrom, make sure the pencil mark lines up with the top of the platfrom framing.

Once you are happy the front post is lined up correctly fit a 150mm screw through the post into the platform, do this from the two available sides ensuring the screws are staggered and do not clash.

#### 2 x 150mm screws









Step 8 Parts needed - 1 & 7 & 9



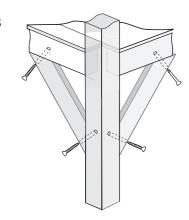


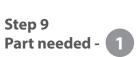
Use the measurment taken previously for the corner braces and using a pencil mark out where the corner braces (No.7) need to sit on the platform (No.1) and the front post (No.9)

Fix the two corner braces in place using 100mm screws.

#### 4 x 100mm screws





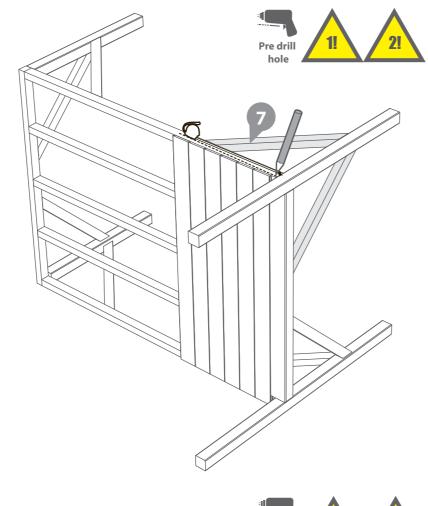


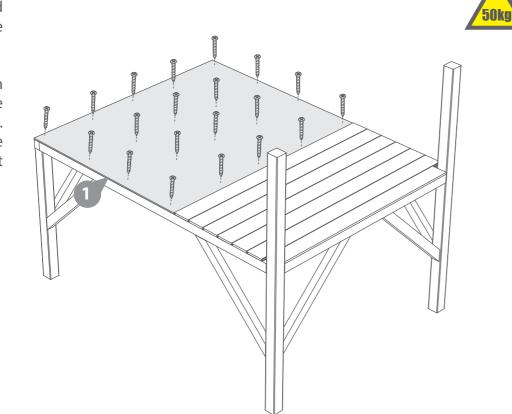
With some help tip the platfrom (No.1) the right way around ready for the playhouse to be assembled.

Fix the floor sheet provided in the playhouse directly to the platform not to the floor joist. Follow the steps on the seperate set of instructions to construct the playhouse.

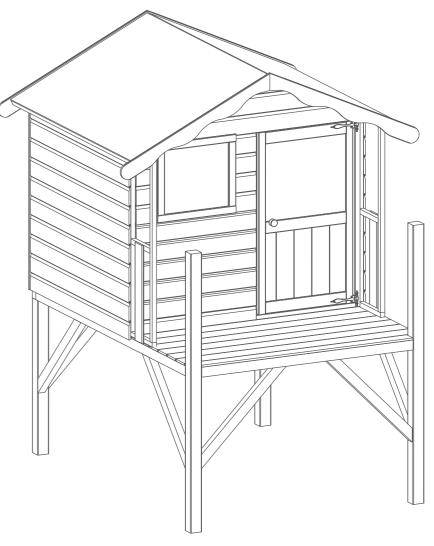
#### 20 x 40mm Screws



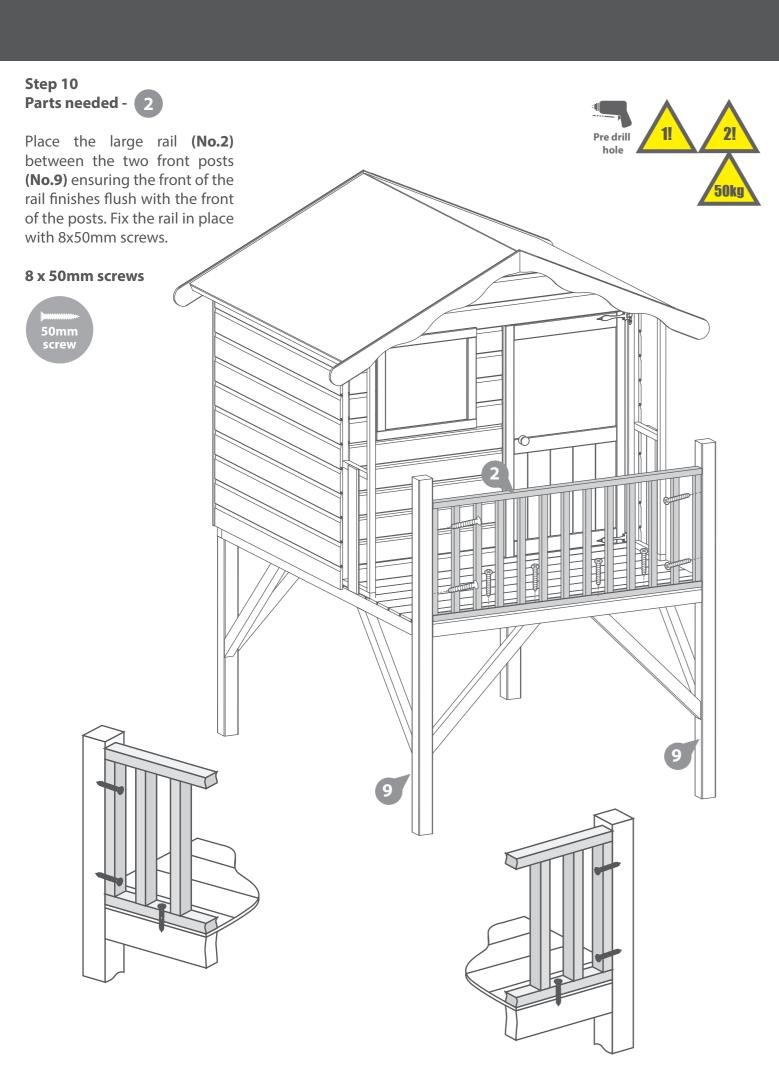




Once you have finished constructing the playhouse you can now continue to finish the tower. This particular playhouse has been used for illustrative purposes.







### Step 11 Parts needed - 4 & 5 & 6



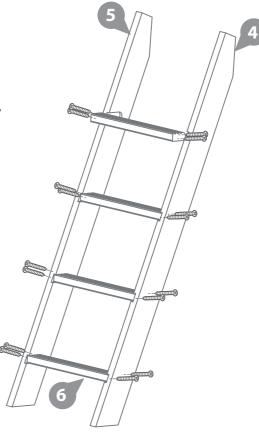




To construct the ladder ensure you pre-drill all holes and using 16x50mm screws attach each step (No.6) to the ladder sides (No.3 & 4).

#### 16 x 50mm screws











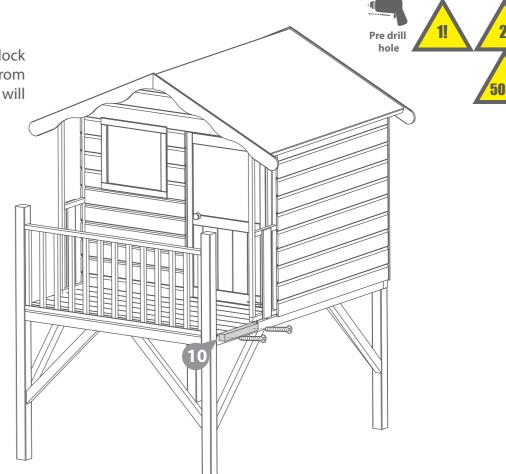


To position the Ladder Block (No.10), measure 27mm from upright. This is where the block will be fixed wth 2x60mm screws.

### 2x60mm screws



If slide is purchased, position the slide on the opposite side to the door as shown in the diagrams.





### Step 13 Part Needed - 9

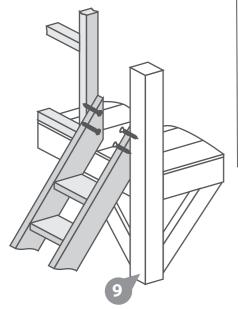
Place the ladder between the front post (No.9) and the playhouse left hand side rail.

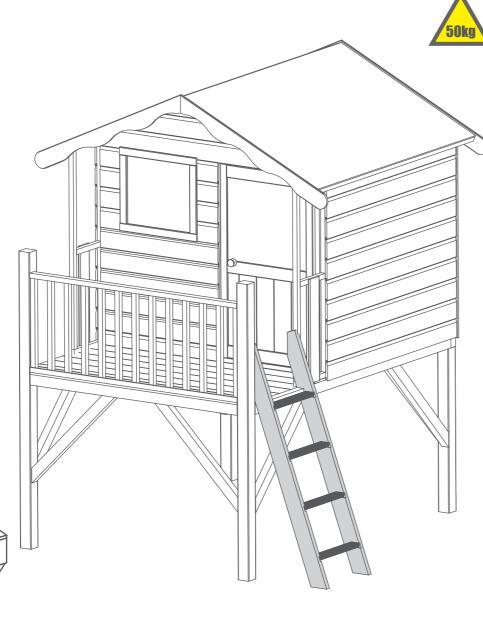
Ensure the ladder fits flush with the post and the playhouse rail, fix in place using 4x50mm screws as shown.

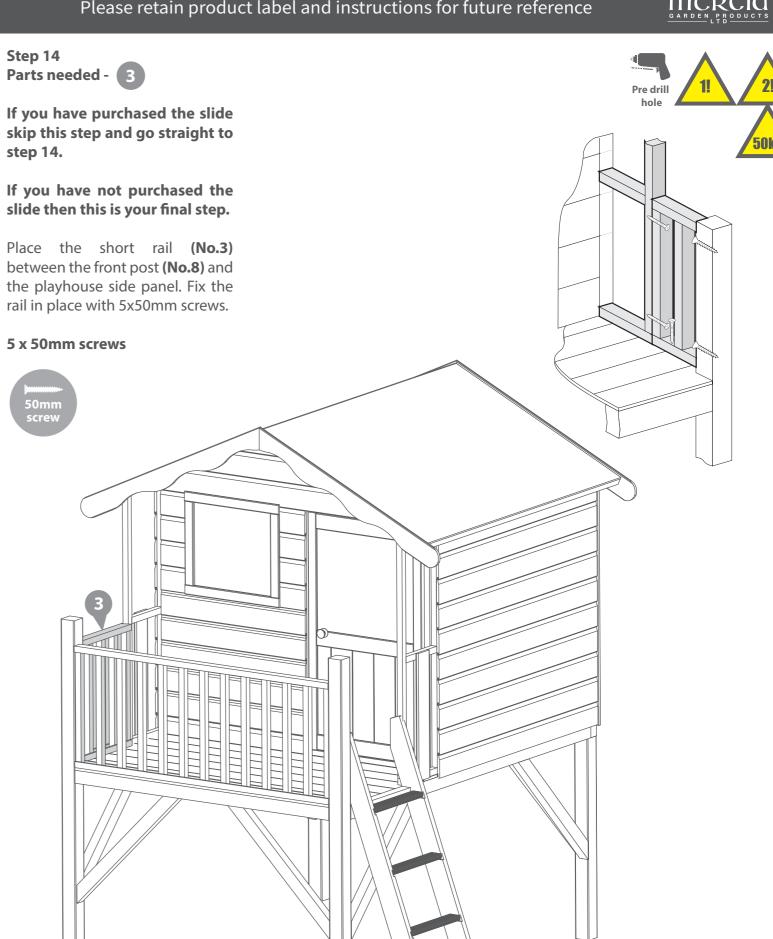
#### 4 x 50mm screws



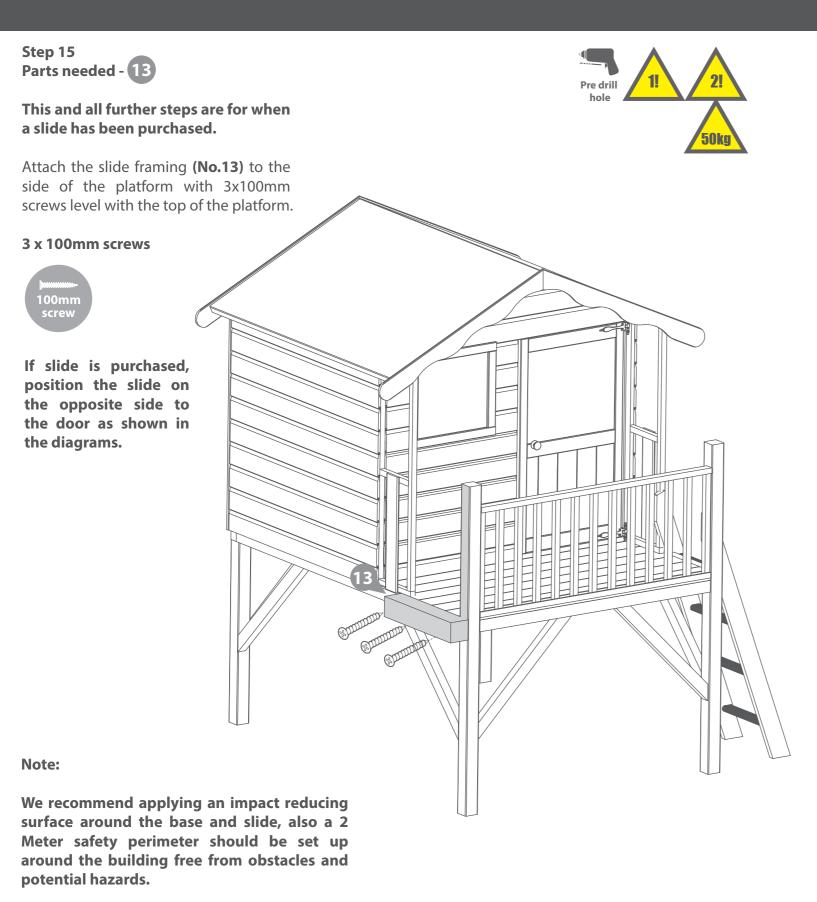
If slide is purchased, position the slide on the opposite side to the door as shown in the diagams.











### Note if fitting slide

- 1. Please keep this instruction sheet safe for future reference.
- 2. Inappropriate use or faulty application of the product is explicitly forbidden and absolves the manufacturer of all liability.
- 3. The assembly must be done by an adult.
- All elements of the item should be inspected regularly for eventual wear. 4.
- This product meets to all safety aspects of the European standard EN71. It is only suitable 5. for domestic use, both indoors and outdoors.
- The product must be installed onto a playframe that is suitable for this activity (e.g. a wooden tower). The assembly must be carried out in such a way that head, finger and clothing entrapments are excluded. In order to prevent clothing entrapments during gliding, there should be no openings around the platform between 3mm and 25mm. Pay special attention to the boards of the platform onto which the slide is mounted.
- When mounting or assembling the product attention should be given to minimum required distance between the product and eventual obstacles: walls, fencing,... The distance should be minimum 2000mm.
- In this safety area no hard, angular or pointed objects should be present. The surface underneath the product should be flat and shock absorbing, so no asphalt, concrete or any other hard surface.
- The product must be mounted onto a suitable platform (see point 6) and only in accordance with the recommended platform height with a tolerance of approximately 50mm (see notes at the rear of the slide). The assembly must be done with 5mm or 6mm gauge countersunk. The ground level surface must be suffuciently stable to avoid subsidence and to ensure that the slide does not get damaged.
- It is strongly advised not to lift the slide from the bottom after it has been fixed to the platform.
- To avoid the heating up of the product, do not orient the sliding surface towards the sun.
- Sliding can cause a small electrostatic charge. This can be avoided by not wearing synthetic fabric clothing and/or by regularly cleaning the surface of the slide with water and soap.



### Step 16 Parts needed - 14

Position the slide (No.14) on top of the platform and the slide framing (No.13), ensure the slide is pushed right up to the slide frame and fix to the platform with 2x40mm screws.

#### 2 x 40mm screws



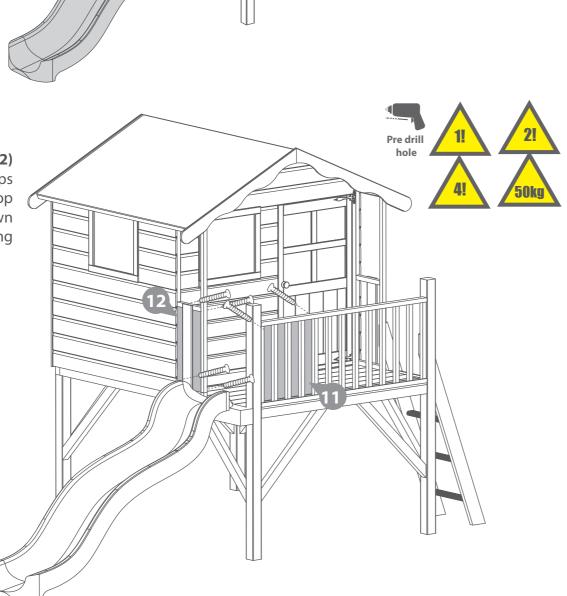
If slide is purchased, position the slide on the opposite side to the door as shown in the diagrams.



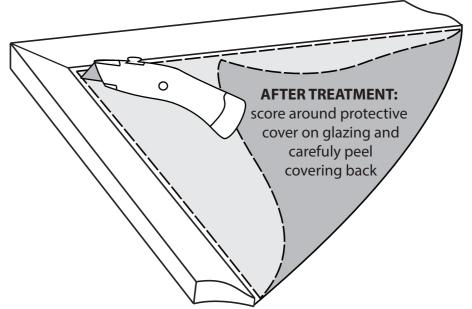
The safety boards (No.11 & 12) are positioned to block the gaps on the tower's rails and stop entrapment when going down the slide. Fix them in place using 4x30mm screws per board.

#### 8 x 30mm screws











# **LEAVE US A REVIEW...**

Want to share your experience with us? Leave us a review on Feefo, TrustPilot or Google.

Your reviews help other people find and trust our business, as well as helping to play an important role in our growth and improvement!



#### TREATING YOUR GARDEN BUILDING

Preservation of wood that's outdoors is vital. A little early care will help protect your garden building, improve its appearance and ensure maximum longevity. Insects, moisture, salt, and changing weather can have dramatic effects on the stability and appearance of your garden building. Once your building is installed, you've checked it over and you're happy with it, you can take a few basic precautions to prepare it for the elements. Treating your garden building helps prevent decay and, by repelling water, discourages the growth of moulds and fungi that could jeopardise the structural integrity of the wood.

Dip Treated buildings - Require a preservative treatment to protect against rot and decay and a waterproof treatment to prevent water ingress Pressure Treated buildings - Require a waterproof treatment to prevent water ingress Log Cabins/Insulated Garden Rooms - Are supplied untreated and require a preservative and waterproofing treatment.



#### **ANY QUESTIONS?**

To apply a preservative and water proofing treatment (pressure treated products do not require a preserver), follow the manufacturer's instructions but in principle, stick to the following steps:

- Wear latex or rubber gloves, eye protection and (if spraying) a mask.
- ✓ Prepare the wood, by sanding down any ridges or inconsistencies in the wood, smoothing out knots and end-cuts.
- Choose a dry day to treat your garden building. If you're spraying rather than brushing paint on, avoid a windy day.
- ✓ Be sure you can safely reach all the sections you need to paint and if you need a ladder, make sure it's safely positioned before climbing. Lay dust sheets around to avoid paint splatters on your base or surrounding plants.

- ✓ Tape around windowpanes to avoid smears when you're painting the frames.
- Keep pets and small children out of the way. The last thing you want is to have fur on your garden building paint, or little painted footprints all over your garden and home.
- Fill any gaps in the building's body with caulk or wood filler to prevent water and draughts getting in. Silicone based caulk is flexible and will move with the timber when temperature and humidity change. Allow to dry completely before treating. A handy tip for finding gaps is to go into your garden building and look for light leaking through joins and frames. If light gets in, then so will water.
- Liberally apply at least two coats of the treatment products with a brush or spray, taking care to allow the first coat to completely dry before applying the second.
- Make sure the solution permeates the whole of the surface area, especially around natural cracks, end cuts and nail/screw holes.





Perimeter

Check around the perimeter of your product to ensure there are not trees or plants that are in contact with or overhanging the building. This can affect airflow and overhanging trees, or branches can damage the roof, it is advised to keep plants at a distance.

Repair

Inspect the interior and exterior of the product to look for splits, cracks, and holes. Although this is a natural occurrence it can be prevented. A wood filler can be used to close the splits. cracks, and holes.

Roof

Check your roof regularly for tears, splits, damaged wood and fallen debris. If you notice any of this immediate repair is critical.

**Doors & Windows** 

Expansion and contraction can cause doors and windows to stick or become difficult to open. Small adjustments to the hinge position can be made to the doors and windows to allow free movement.

Hinges can seize up over time, apply lubricant to the hinges and locks annually.

Screws & Bolts

It is advised to check all screws and bolts and tighten any loose you might find. For log cabins specifically the storm braces will require loosening. During humidity and temperature changes (seasons) to allow expansion and contraction to prevent gaping, twisting, popping, and warping.

Wash

At least once a year, give the outside of you building a good wash, to remove cobwebs, leaves, or any other dirt that may accumulate on the exterior.

Airing

Airing your product regularly prevents the build up of condensation which can cause the timber to warp, bow, boards to pop, distortion, rot and mould. Condensation can build up over time or daily, it is caused by a rise and fall in temperature.

Excessive moisture levels within your building can cause water to collect on the roofs, walls and floors internally. Leaving doors and windows open regularly can help combat the natural moisture build up.

Clean & Tidy

It is good practice to clean the inside and outside of your product regularly. Clear out the contents, sweep the floor, remove dirt and cobwebs. Check for areas of damp and investigate the cause to remove and prevent future occurrences. Check the ground around your product for build up of debris such as leaves, remove and ensure there is clear ventilation underneath the floor

### Additional Playhouse Maintenance:

It is recommended that the following checks and maintenance are carried out at the beginning of each season as well as at regular intervals during the usage season.

- Check all nuts /bolts/ screws for tightness and tighten when required.
- Check for movement / opening of wood giving rise to protrusion of nail heads and tips.
- Check hinges.
- Replace defective parts in accordance with the manufacturers instructions.
- Check any crossbeams, suspensions and anchors.
- If a swing is included; check the swing seat, chains and ropes.

IF THESE CHECKS ARE NOT CARRIED OUT THE ACTIVITY TOY COULD BECOME A HAZARD



All our garden buildings have been designed and manufactured with care and attention to be the perfect addition to your outdoor space. To ensure you do get the best out of your new garden building and to increase the longevity we advise that you follow the product instructions and our manufacturer's recommendations as detailed below. Thank you for choosing a Mercia Garden product!

Choosing the most suitable location for your garden building...

A minimum of 60cm should be left around the perimeter of your garden building to allow access for maintenance, annual treatment and to allow air flow around the building.

Where possible you should avoid placing your garden building underneath large trees to prevent the tree causing damage to the building.

Preparing the base for your garden building...

All our buildings must be built on a firm, level base to ensure the longevity of the building and prevent the wood from distorting. We recommend either concrete, concrete slabs or a wooden base, such as our 'Portabase'.

The base should be slightly smaller than the external measurement of the building, i.e. the cladding should overlap the base, creating a run off for water and preventing water from pooling underneath the building.

We also recommend that the floor of the garden building is a minimum of 25mm above the surrounding ground level to avoid flooding.

After installation...

Once your garden building has been installed, it will need to be treated within 14 days (weather permitting) and annually to prevent the timber from deteriorating and to waterproof it. This is required to maintain the anti-rot guarantee.

Dip Treated buildings - Require a preservative treatment to protect against rot and decay

and a waterproof treatment to prevent water ingress.

Pressure Treated buildings - Require a waterproof treatment to prevent water

Log Cabins/Insulated Garden Rooms - Are supplied untreated and require a preservative and waterproofing treatment.

We also recommend using a silicon sealant on the inside and outside of the windows as soon as possible after assembly and treatment to fully seal the windows.

Roofing felt/covering should be checked annually and replaced or fixed accordingly.

General maintenance and wood characteristics

As wood is a natural material it may be affected by the following:

**Shrinkage and warping** - The timber used in the construction of your garden building will have retained some of its natural moisture content. The moisture content of the timber will vary, depending upon prevailing environmental conditions, which will result in the components either naturally expanding or contracting. As the components dry out, shrinkage may occur. A good waterproofing treatment from the start is the best protection to minimise the effect of moisture loss/intake.

In extended periods of very warm weather getting some moisture to the building will help the overall balance. You can do this by spraying it down lightly with a garden hose. In contrast, after snow fall try to remove the snow as best as possible from the roof to prevent moisture intake and to remove the extra weight.

Top tip - using a garden brush will help you to reach the highest part of the building to remove snow and any debris left from bad weather.

Damp and mould - During the winter months, cold and damp conditions can result in an increased amount of moisture within your garden building, especially when used infrequently. Condensation can form on the timber and other items stored within your garden building. If left this moisture is likely to cause mould and mildew.

To prevent the build-up of moisture, we recommend leaving the door or windows of your building open from time to time, to allow the fresh air to circulate. We also advise against storing wet or damp items in your garden building as this will also increase the level of moisture in the building. If mould or mildew does start to form within your building we recommend using an anti-mould cleaner to remove it and to prevent it spreading, which if left untreated could permanently damage your garden building.

Splits, cracks and knots - You may notice small splits and cracks in some components or holes may appear where knots shrink and fall out. This will not affect the structure of your Garden building however, if you wish to fill them this can be easily done using any good quality wood filler.

Sap - is naturally occurring in wood and may appear in some boards of your garden building. If you wish to remove the sap, we advise waiting until it is dry and then using a sharp knife to carefully remove it. If the removal of the sap causes a hole in the timber, we recommend using a good quality wood filler to fill it.

For more handy hints and tips on how to care and maintain your garden building please refer to the MGP Customer Portal at www.mgplogistics.co.uk







### Manufacturer's Warranty

All Mercia Garden Products are supplied with a 1 year warranty on all parts against manufacturing defects.

This warranty does not cover movement, warping or splitting of timber products over time.

This warranty will be voided if any of the following occur:

- 1. The building has been customised or modified/adapted in any way.
- 2. The person claiming is not the original purchaser of the building.
- 3. Any damage has been caused by or as a result of misuse.
- 4. The building has not been maintained and cared for in accordance to our advisories and manufacturer's recommendations.
- 5. The building has not been treated annually or as per the manufacturer's recommendations, please ensure receipts are kept to validate this claim.
- 6. The building has not been erected, fitted or installed as per the supplier instructions.
- 7. The building has not been erected on a suitable sized firm flat, solid level concrete/slab base or placed on pressure treated bearers.
- 8. The building is or has been placed with 2 feet (600mm) of any obstructions (walls, trees, plants, fences etc.) which can allow moisture to penetrate the timber.
- 9. The roofing felt has been incorrectly fitted or damaged, allowing water ingress, or has not been properly maintained.
- 10. Any windows and joints have not been sealed, inside and out, with silicone or other watertight sealant.
- 11. Any timber has been cut, pierced or drilled without subsequent application of approved cut-end treatment.





#### Anti-rot Guarantee

Mercia Garden Products offer a 10 year anti-rot guarantee on all dip treated (a preparatory treatment) and 15 years on all pressure treated products. This guarantee covers solid timber against rot, decay, blue stain and insect attacks.

To validate the guarantee, the building must be treated (as detailed within manufacturer's recommendations) within 14 days (weather permitting) of assembly and annually thereafter.

This guarantee does not cover movement, warping or splitting of timber products over

This guarantee will be voided if any of the following occur:

- 1. The building has been customised or modified/adapted in any way.
- 2. The person claiming is not the original purchaser of the building.
- 3. Any damage is caused by or as a result of misuse.
- 4. The building has not been maintained and cared for in accordance to our advisories and manufacturer's recommendations.
- 5. The building has not been treated annually or as per the manufacturer's recommendations, please ensure receipts are kept to validate this claim.
- 6. The building has not been erected, fitted or installed as per the supplier instructions.
- 7. The building has not been erected on a suitable sized firm flat, solid level concrete/slab base or placed on pressure treated bearers.
- 8. The building is or has been placed with 600mm of any obstructions (walls, trees, plants, fences etc.) which can allow moisture to penetrate the timber.
- 9. The roofing felt has been incorrectly fitted or damaged allowing water ingress, or has not been properly maintained.
- 10. Any windows and joints have not been sealed, inside and out, with silicone or other watertight sealant.
- 11. Any timber has been cut, pierced or drilled without subsequent application of approved cut-end treatment.