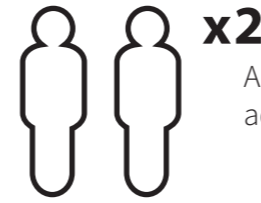


PLEASE READ THE INSTRUCTIONS CAREFULLY

- Check the pack and make sure you have all the items listed in the parts list provided.
- When you are ready to start, make sure you have the right tools at hand (not supplied - see the equipment list below).
- Ensure there is plenty of space and a clean dry area for assembly.
- Ensure you have enough time to fit the glazing into the entire building. This will ensure no damage is caused.



x2

All glazing should be fitted by two adults



2mm Drill bit

For ease of assembly, you **MUST** pilot drill all screw holes and ensure all screw heads are countersunk.



For ease of assembly, you will need a tape measure to check dimensions of components and fixings.

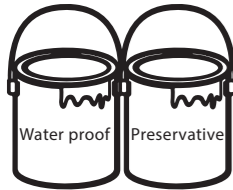


Winter = High Moisture = Expansion
Summer = Low Moisture = Contraction



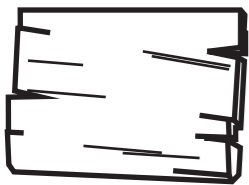
CAUTION

Every effort has been made during the manufacturing process to eliminate the prospect of splinters on rough surfaces of the timber. You are strongly advised to wear gloves when working with or handling rough sawn timber.



TREATMENT

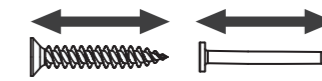
Before beginning to fit your glazing, ensure your garden building and loose components have been fully treated with a preservative treatment to protect against rot and decay and a waterproof treatment to prevent water ingress.



TIMBER

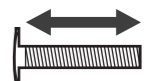
As with all natural materials, timber can be affected during various weather conditions. For the duration of heavy or extended periods of rain, swelling of the wood panels may occur. Warping of the wood may also occur during excessive dry spells due to an interior moisture loss. Unfortunately, these processes cannot be avoided but can be helped. It is suggested that the outdoor building is sprayed with water during extended periods of warm sunshine and sheltered as much as possible during rain or snow.

Screws & Nails



Measure overall length

Bolts



Measure under the head

Protim Aquatan T5 (621)

Your timber components have been dip treated with Aquatan. Aquatan is a water-based concentrate which is diluted with water, the components have been treated by the correct application of Aquatan solution and then allowed to dry.

Aquatan is a decorative finish to colour the wood, which is applied industrially to timber fence panels and garden buildings.

Aquatan undiluted contains: boric acid, sodium hydroxide 32% solution, aqueous mixture of sodium dioctyl sulphosuccinat and alcohols: 2, 4, 6-trichlorophenol.

TO DO LIST

- Ensure your garden building has been fully treated with a preservative treatment and a waterproof treatment.
- Check you have the required equipment / tools.
- Check you have all the product items listed (*if you have missing or damaged parts please scan the QR code on the right to visit our online customer portal*).
- Fit the glazing into your assembled building as per the step by step instructions within this pack.
- Register for your anti rot guarantee (*scan the QR on the right*).
- Tidy the build area and dispose of any remaining parts responsibly.
- Maintain your building (*see the manufacturers recommendations at the back of this pack*).

EQUIPMENT LIST

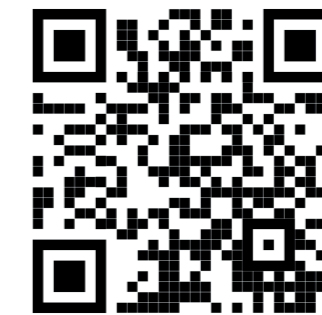
- Drill
- Drill Bit Set
- Phillips and Slotted Bit Sets
- Tape Measure
- Hand Saw
- Ladders/Steps
- Stanley Knife/Cutting Tool
- Gloves
- Clear Silicone
- Sealant Application Gun

WARNING



You have purchased a Glass glazing building. Please read all the safety precautions outlined on the following page. **It is essential you read and follow these guidelines to prevent injury to any person or damage to product when fitting glass glazing sheets. Be aware of surroundings – people, hazards. Ensure people are not below or nearby where glass could fall if it slips or breaks. Avoid strong winds, ice or similar conditions where handling the glass becomes more difficult, and be aware of ground conditions and level changes to avoid tripping and slipping.**

REGISTER FOR YOUR
10 YEAR
ANTI-ROT
GUARANTEE TODAY



www.mgplogistics.co.uk

In all instances for assistance with your product or to register your anti rot guarantee, please contact us via our customer portal

Mercia Garden Products Limited,
Sutton On Trent, Newark,
Nottinghamshire, NG23 6QN

NEED EXTRA SUPPORT

If you are unsure that your building preparation will be suitable, please contact us via our customer portal to discuss this further.

Alternatively, you can visit our website or MGP Logistics Online Portal for some further sheducation.

Website:

<https://www.merciagardenproducts.co.uk/sheducation>

MGP Logistics Online Portal:

<https://www.mgplogistics.co.uk/>

Here you will find plenty of useful information that'll help with most pre-installation and maintenance queries.



ANY QUESTIONS?

Scan the QR code to contact us via our customer portal.





GLASS SAFETY GUIDE.

Please read all the safety precautions outlined on this page

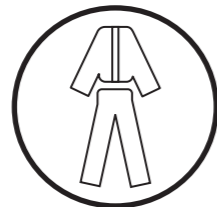
It is essential you read and follow these guidelines to prevent injury to any person or damage to product when fitting glass glazing sheets. Be aware of surroundings – people, hazards. Ensure people are not below or nearby where glass could fall if it slips or breaks. Avoid strong winds, ice or similar conditions where handling the glass becomes more difficult, and be aware of ground conditions and level changes to avoid tripping and slipping.

Personal Protective Equipment:

When handling and fitting glass, it is **ESSENTIAL** that you wear full, correct and undamaged PPE to avoid harm.



Cut proof gloves



Long sleeved thick clothing and full-length trousers

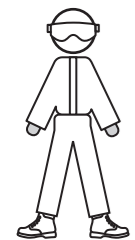


Safety boots



Eye protection

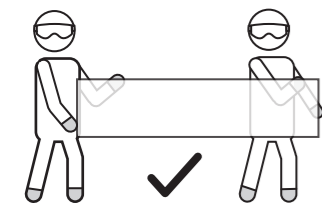
Glass Handling Safety:



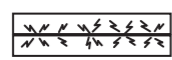
When handling and fitting glass, it is **ESSENTIAL** that you wear full, correct and undamaged PPE to avoid harm.



Always carry the glass at your side, with two hands. Hold it vertically, along its narrowest dimension with hands slightly diagonal from each other. Should the glass break, you can easily avoid shards.



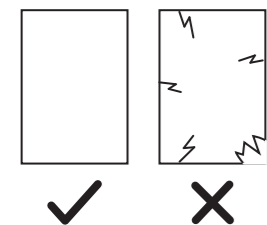
For large sheets, always have at least two adults to help carry. When transporting, always plan the route before. Ensure there are no trip hazards or obstacles in the way.



Stored flat with protective layer

Stacked

Avoid stacking glass sheets on top of each other. Store on a flat surface and always use a protective layer between the glass and the surface below to prevent damage.



If glass has visible defects, do not use it.

Always inspect the delivery pallet and glass sheets before unpacking. It is essential to determine if there is any broken glass or damage before unpacking.

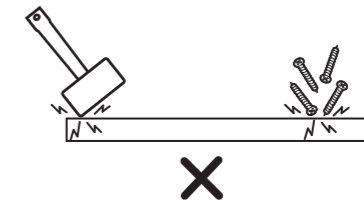
****CAUTION****

Every effort has been made during the delivery process to eliminate the prospect of the glass sheets being damaged. However, please always check your glass before handling and always wear the advised PPE.

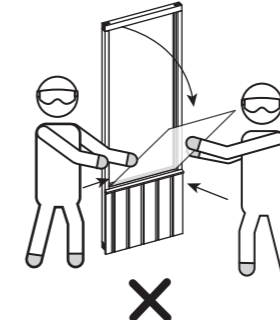
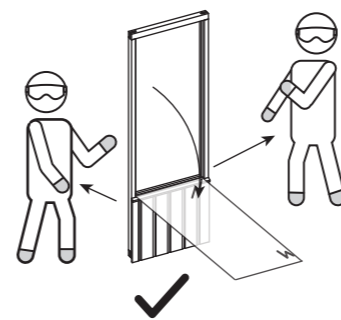
Glass Fitting Safety:



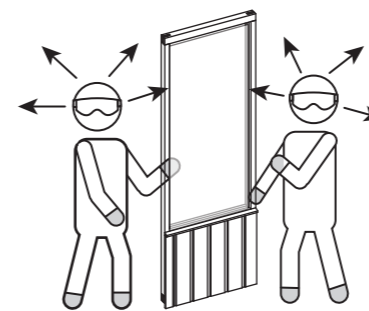
Do not fit glass alone. Always have at least two responsible adults present.



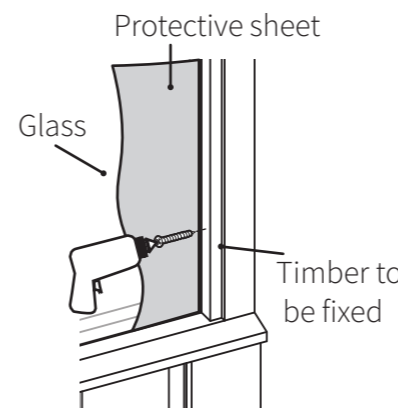
Avoid any impacts on the glass, e.g. dropped tools, screws, loose stones, hands, feet etc. This can cause damage and increases chances of harm.



If the glass is going to fall or is broken, do not hold onto it. Move out of the line of fire and do not try to catch falling glass.



Be aware of your surroundings - people, hazards etc. Ensure no people, pets, children etc are below or nearby where the glass could fall if it slips or breaks.



Protective sheet

Glass

Timber to be fixed

Do not use power tools directly on the glass.

When fixing near glass, ensure you are fixing into the timber and the screws do not touch or hit the glass from any angle. Use a protective sheet against the glass to minimize the risk.



ANY QUESTIONS?

Scan the QR code to contact us via our customer portal.

ACCESSING VIDEO GUIDES...

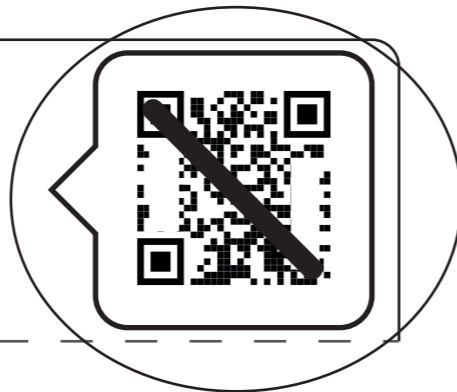
Some steps within this set of instructions come with an added video guide for your convenience. These can be accessed via the QR code and used to aid you in constructing that step. See below for how to use.

You can also find all the videos on our youtube channel:
<https://www.youtube.com/@merciagardenproducts8716/videos>

1. Find the QR code within the instruction step...

Step.....

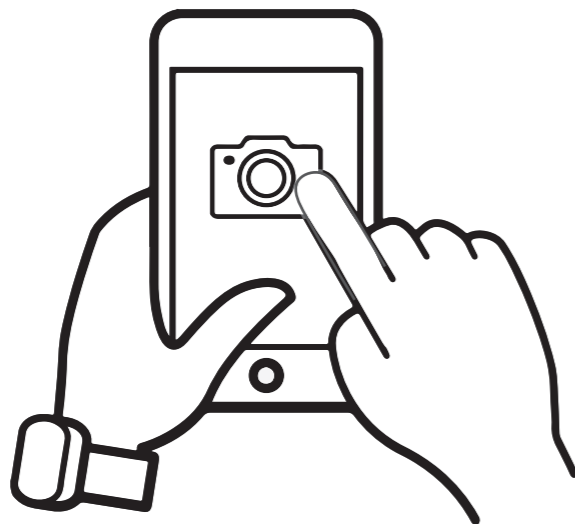
Parts Needed- No. QTY 1
No. QTY 1
No. QTY 1



Within the instruction step, there will be an icon in the top right that has a QR code in. This is where the video can be accessed from.

Please note: not every step has a video guide.

2. Open camera app...



On your personal smart device (phone, tablet etc), open your camera app or QR code scanner app.

ACCESSING VIDEO GUIDES...

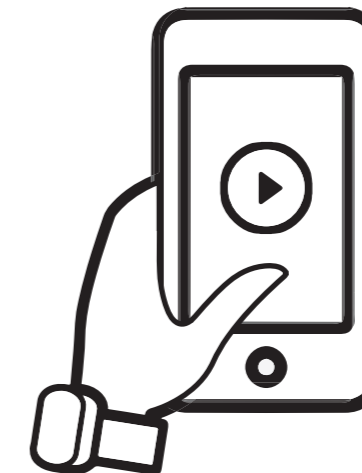
3. Scan QR code...



To scan the QR code, hold the camera over the QR code so that it can be seen on the screen. Once the QR code has been registered, follow the prompts on your device to open the video. (This will vary depending on your device.)

Please note: Ensure to use the back camera of your smart device as this will scan the QR code more accurately.

4. Watch the video...



The video guide will now be displayed on your smart device.

Disclaimer: *The garden building constructed in the video guides may be constructed differently to your building. Please ensure to read your instructions carefully to avoid error.*

Glazing Manual Contents:

'What building do I have' guide - Page 4

6ft Apex Building Contents - Page 5

4ft Pent Building Contents - Page 6

Glazing Sheet Guide - Page 7

Pre-Assembly - Page 8

Roof Panel Glazing - Page 9

Wall Panel Glazing - Page 10

After Treatment - Page 11

What building do I have?

All of our modular Greenhouses have different names and different components, so it's important to understand what building you have and what comes with it before beginning assembly. Please refer to the information below to check what type of building you have before beginning construction.

This instruction manual contains generic steps to fit the Glass glazing into all our greenhouses. Your building will be one of the types listed below:

- 6ft Apex Greenhouse
- 6ft Apex Combi
- 4ft Pent Greenhouse
- 4ft Pent Combi

You will have purchased one of these buildings and have the components to fit the glass glazing into only that.

All of the Greenhouses in this manual are either 4ft or 6ft wide, with differing depths. In the same way you have done to construct your main building, throughout the instructions, ensure to check that you are referring to the correct building where necessary.

If you are still unsure what building you are glazing, please refer to your main building instruction manual to clarify.

What type of glazing do I have?

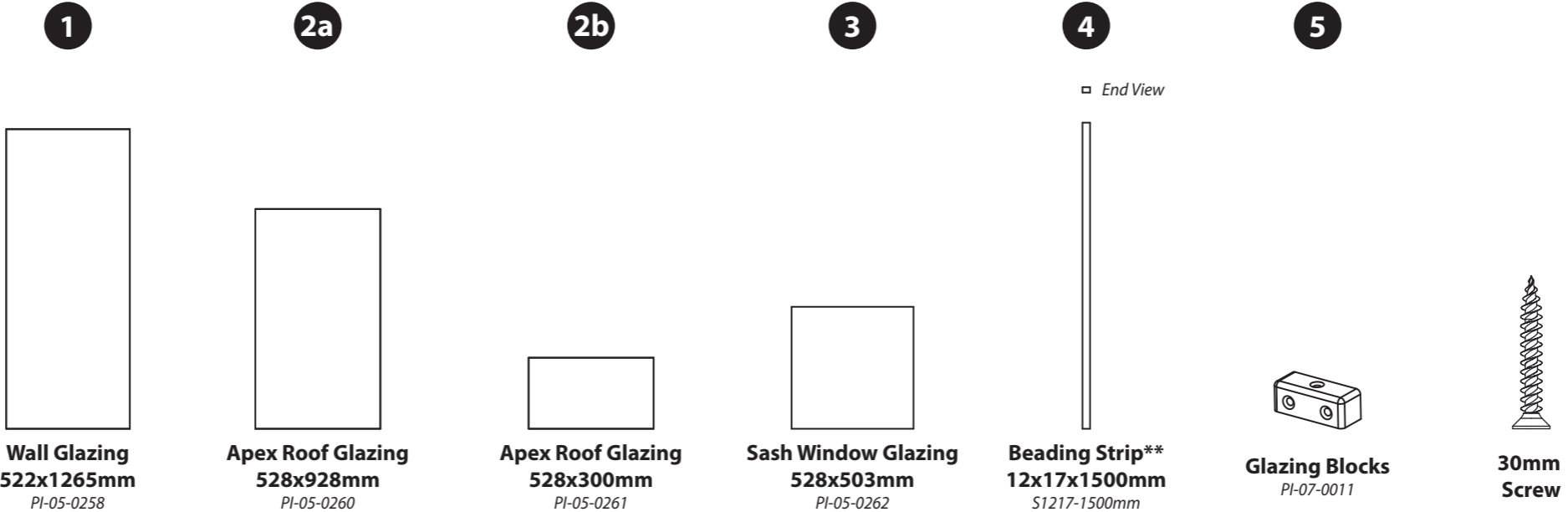
This instruction manual shows steps to fit **GLASS** glazing into all of your required panels.

To check you have the correct type of glazing, measure the thickness of the glazing sheets and observe the finish of the sheet. The Glass sheets should be 4mm thick and rigid.

6ft Apex Building Glazing Contents:

In the table to follow, please refer to the row with your chosen building size in to determine how many of each part is required.

Tip: Labelling your parts, using a pencil and masking tape, may help you to identify them easier when you need them. *NO.1 FLOOR PANEL*



	1	2a	2b	3	4	5	
4 X 6 APEX GREENHOUSE <i>SI-100-004-0003</i>	QTY 9	QTY 3	QTY 1	QTY 1	QTY 24*	QTY 10	QTY 74
6 X 6 APEX GREENHOUSE <i>SI-100-004-0011</i>	QTY 11	QTY 5	QTY 1	QTY 1	QTY 24*	QTY 14	QTY 94
8 X 6 APEX GREENHOUSE <i>SI-100-004-0019</i>	QTY 13	QTY 7	QTY 1	QTY 1	QTY 32*	QTY 18	QTY 114

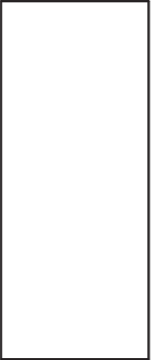




*You may have more of this part that required.


**This part will be longer than needed and requires cutting to size when used. This will be explained when required within the instruction step.

4ft Pent Building Glazing Contents:

In the table to follow, please refer to the row with your chosen building size in to determine how many of each part is required.


Tip: Labelling your parts, using a pencil and masking tape, may help you to identify them easier when you need them. *NO.1 FLOOR PANEL*

	1	2c	3	4	5	
						
	Wall Glazing 522x1265mm <i>PI-05-0258</i>	Pent Roof Glazing 528x1130mm <i>PI-05-0263</i>	Roof / Window Glazing 528x503mm <i>PI-05-0262</i>	Beading Strip** 12x17x1500mm <i>S1217-1500mm</i>	Glazing Blocks <i>PI-07-0011</i>	30mm Screw
8 X 4 LEAN-TO GREENHOUSE <i>SI-100-004-0027</i>	QTY 7	QTY 3	QTY 2	QTY 16*	QTY 10	QTY 62



Missing parts?

Scan the QR code to visit our customer portal where you can quickly raise any missing or damaged parts and get a replacement sent out ASAP.



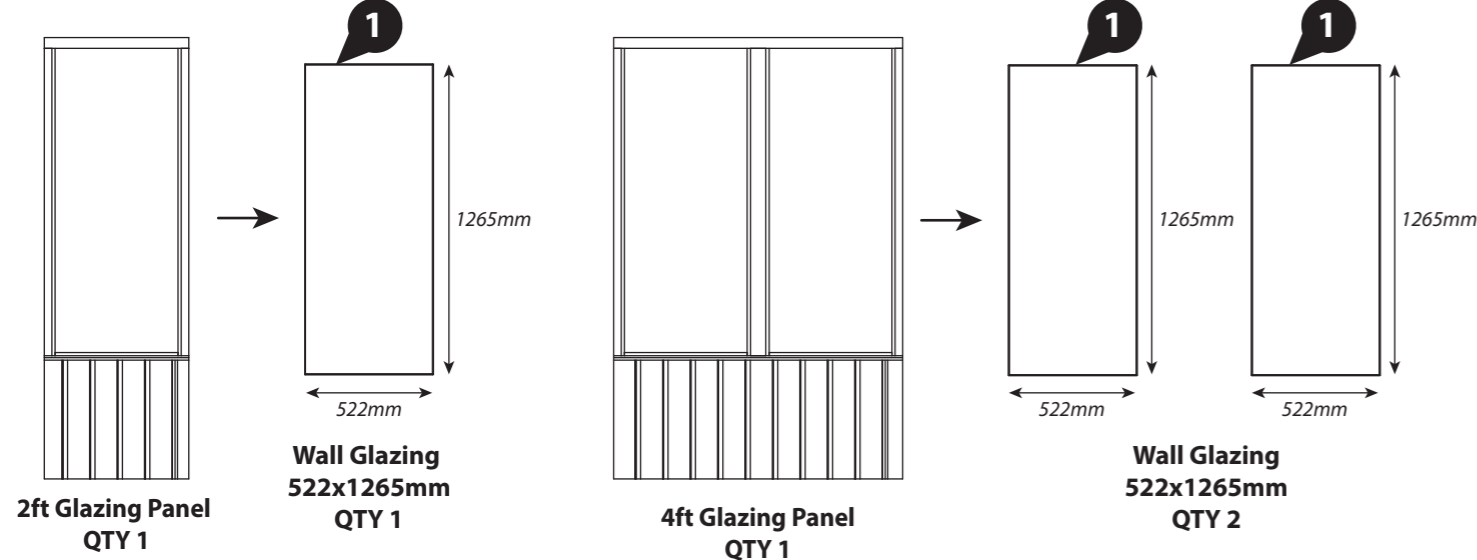
**You may have more of this part that required.*

****This part will be longer than needed and requires cutting to size when used. This will be explained when required within the instruction step.**

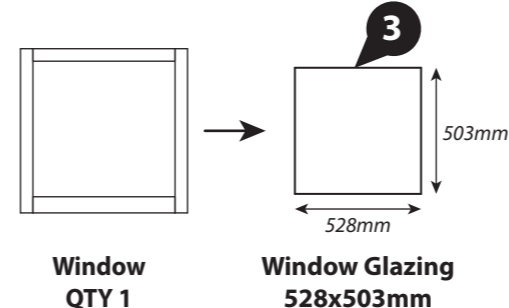
Glazing Sheet guide:

The method of glazing your Roof Panels/sash windows and Wall Panels is the same, regardless of building size. Please refer to the guide below to ensure you pair the correct glazing size with the correct panel.

Wall Panels



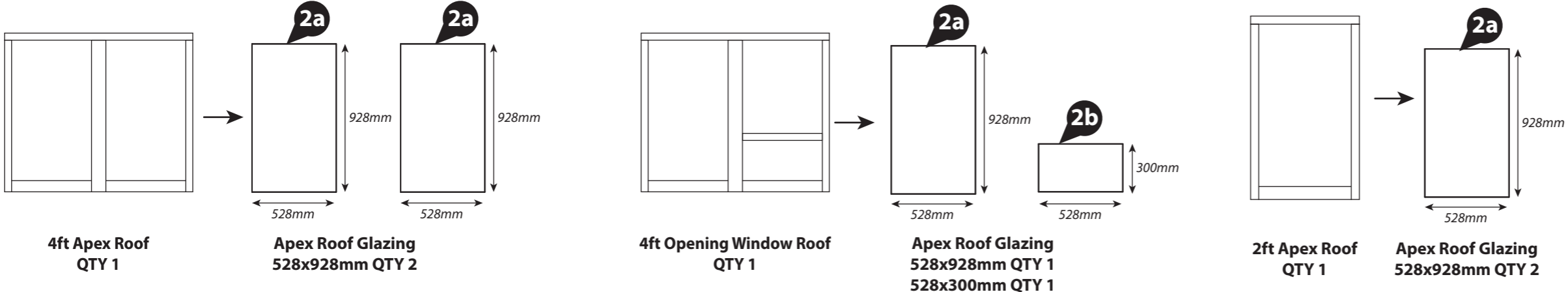
Window



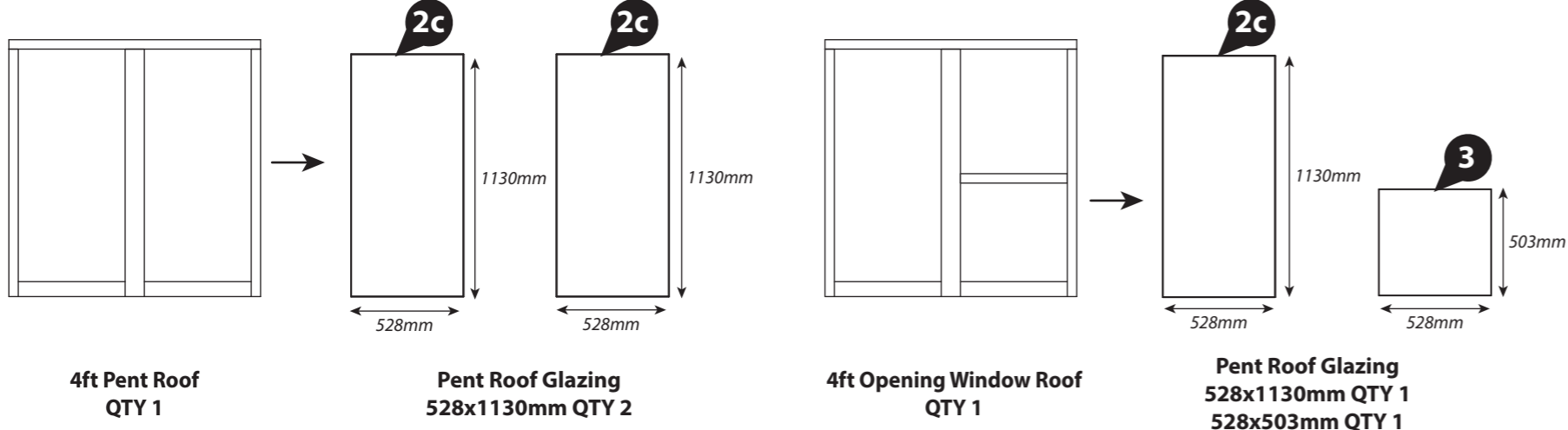
IMPORTANT
Ensure to measure each of your glazing sheets before fitting them into the panels to ensure you fit them the correct way around.

What type of glazing do I have?
This instruction manual shows steps to fit **GLASS** glazing into all of your required panels.

6ft Apex Roofs



4ft Pent Roofs



Pre-Assembly

Before glazing your panels, ensure your assembled building is fully treated.

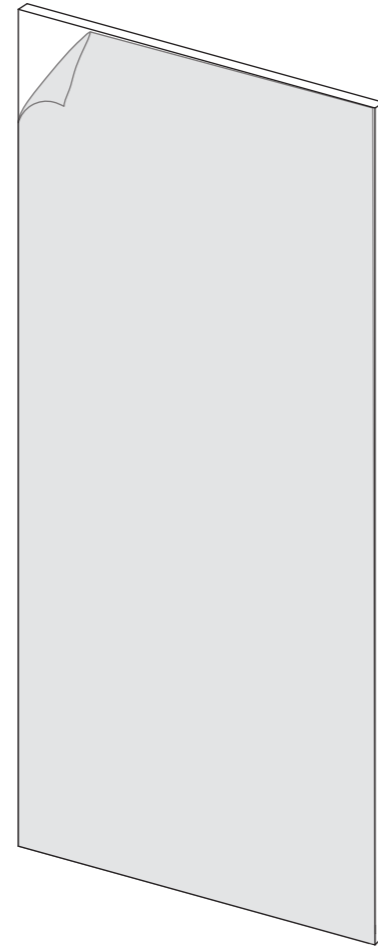
Each sheet of glazing comes with a plastic film on either side for protection during transportation and for ease when being treated.

As you have already fully treated your building, these films can be removed before fitting.

To remove the films, find a loose corner and gently peel the covers back.

If you cannot find a loose corner, use a knife or scraping tool to gently persuade the corner to lift and then gently peel back.

Please note: Continue to treat your building annually after completing construction. To avoid getting treatment on the glazing, apply tape around the edge of each glazed panel and remove once fully treated.



Score and peel.



It is vital you have read and understood the 'Glass safety guide' on Page 2 before handling or fitting the glass sheets.

Before glazing, please make sure you have fully assembled and treated your building.

Roof Panel Glazing

Parts Needed

Building	No. 2 (a, b or c) and/or No.3	No. 5	30mm screws
1 x roof panel	QTY 3	QTY 6	QTY 12

****Please Note: The process of fitting the glazing into the Roof Panels is the same for both Apex and Pent buildings and for Standard Roof Panels and Roof Panels with an Opening Window.**

a Starting from one Gable end on the first Roof Panel, slide one sheet of Roof Glazing (No. 2 and or 3) into the Panel grooves. Push the sheet all the way into the Panel. Ensure the sheet stays within the Panel grooves and is positioned centrally across the width of the Panel, as shown.

The Glazing sheet will not finish flush with the bottom of the Panel, and will sit further up, as shown.

b At the bottom of the Roof Panel, where the Glazing sheet ends, position two Glazing Blocks (No. 5). Ensure they sit flush up to the Glazing sheet and are positioned equally along the width, as shown.

Secure each Glazing Block in place using 2x30mm screws, screwing through the block screw holes into the framing below.

c Around each side of the Glazing (internally and externally), apply a neat line of Clear Silicone, as shown. This will help make sure your roof is water tight.

**Clear silicone not provided.*

Repeat steps A-C to fit the glazing into each opening on the Panel.

d Working along the building (end-to-end), repeat steps A-D to fit the Glazing sheet, Glazing Blocks and Silicone to each Roof Panel on your building.

Please note: A 4ft Roof Panel with an Opening Window has been shown for illustrative purposes, however the process of fitting the glazing into a Standard 4ft Roof Panel or a 2ft Roof Panel is the same.

When handling and fitting glass, it is **ESSENTIAL** that you wear full, correct and undamaged PPE to avoid harm.



Cut proof gloves



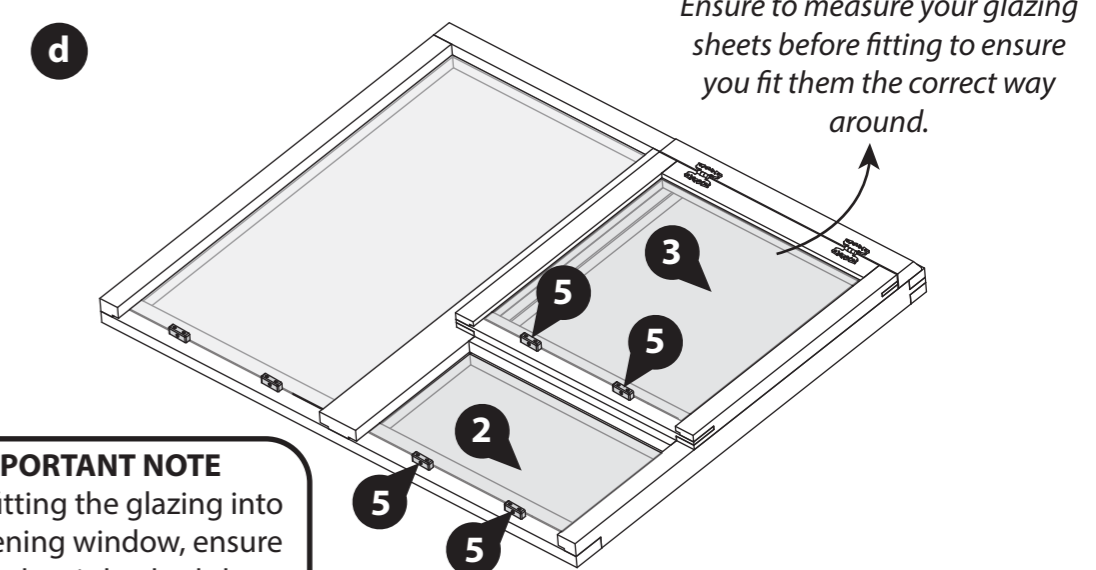
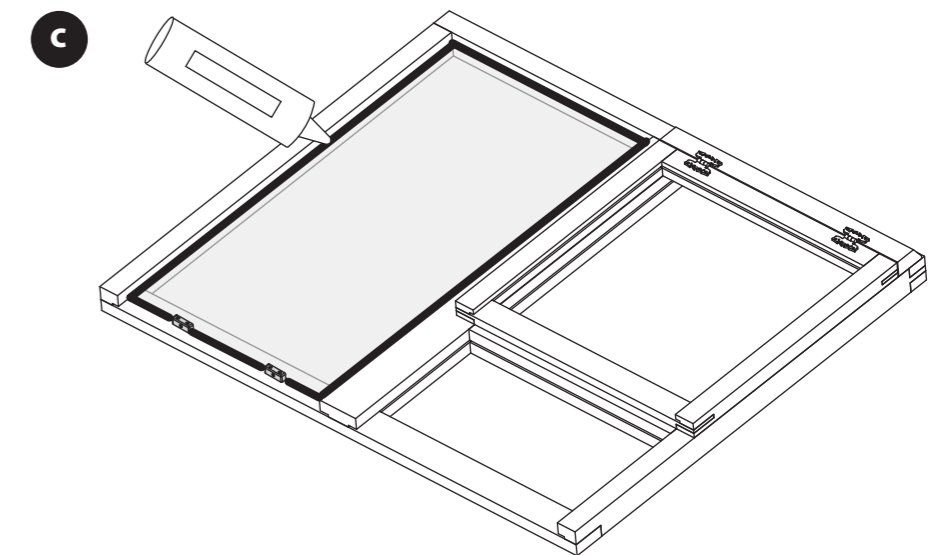
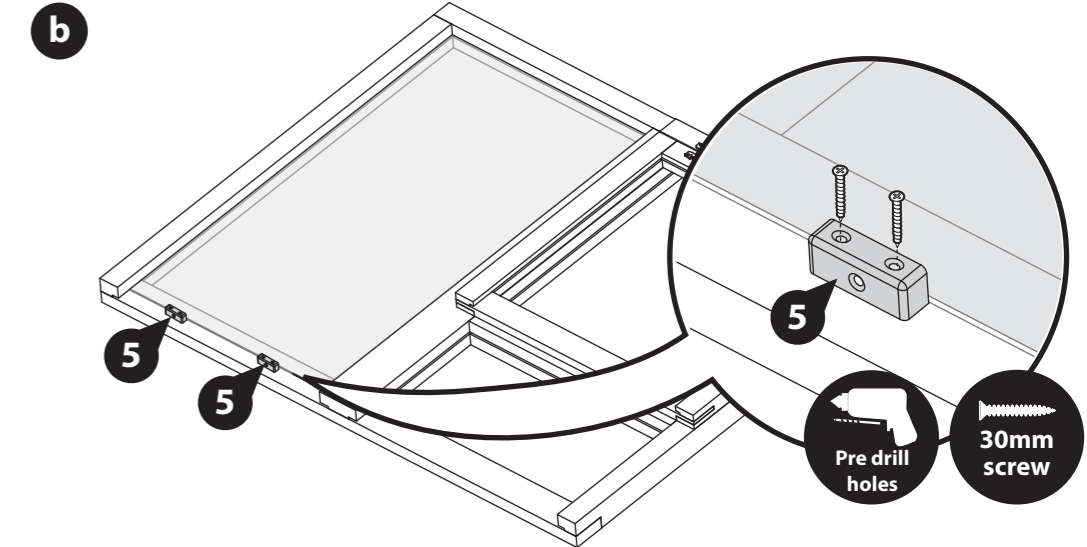
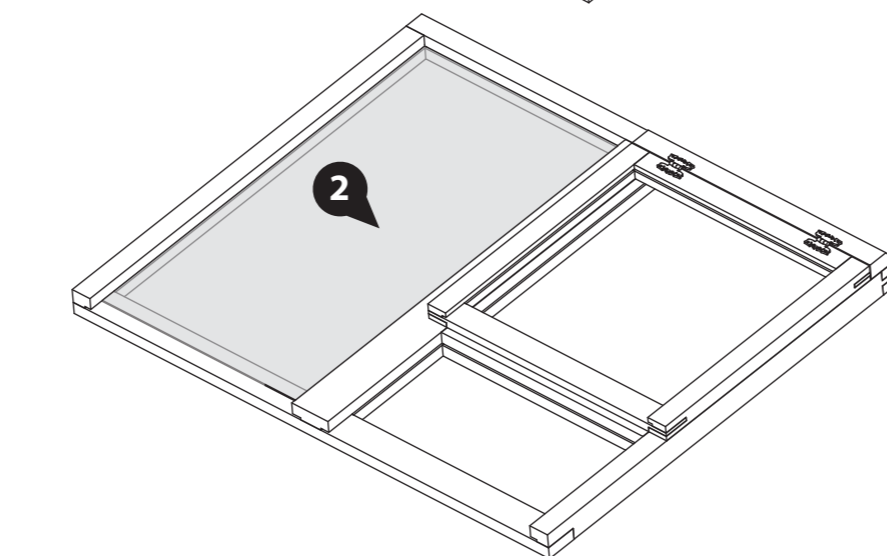
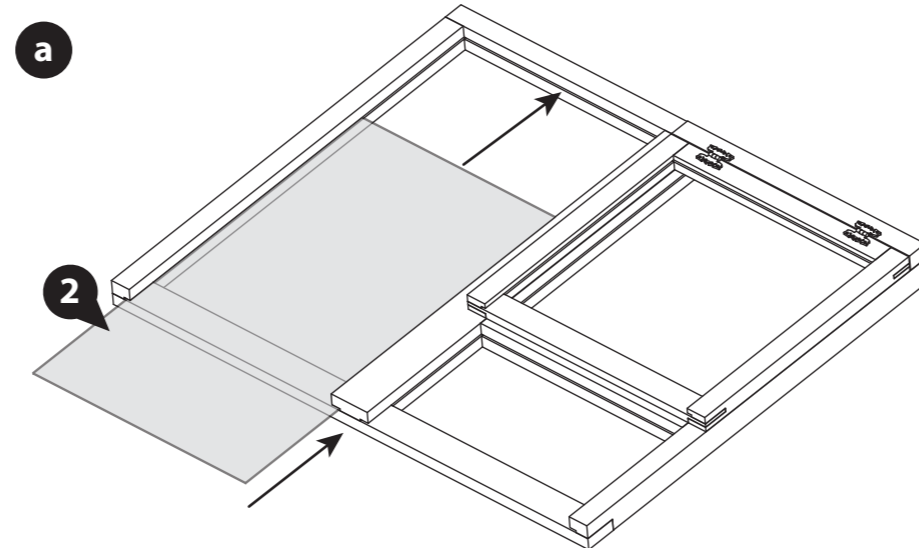
Long sleeved thick clothing and full-length trousers



Safety boots



Eye protection



IMPORTANT NOTE
When fitting the glazing into the opening window, ensure the window is latched shut.

****CAUTION****

Every effort has been made during the delivery process to eliminate the prospect of the glass sheets being damaged. However, please always check your glass before handling and always wear the advised PPE.



It is vital you have read and understood the 'Glass safety guide' on Page 2 before handling or fitting the glass sheets.

Before glazing, please make sure you have fully assembled and treated your building.

Wall Panel Glazing

Parts Needed

Building	No. 1	No. 4	30mm screws
1 x wall panel	QTY 1	QTY 2	QTY 6

When handling and fitting glass, it is **ESSENTIAL** that you wear full, correct and undamaged PPE to avoid harm.



Cut proof gloves



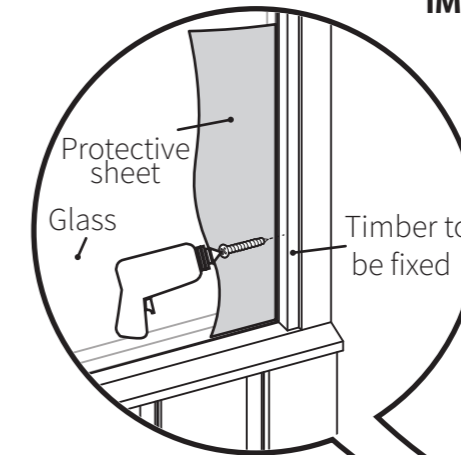
Long sleeved thick clothing and full-length trousers



Safety boots



Eye protection



IMPORTANT: Pre-drill before fixing screws.

a On one 2ft Glazing Panel, apply a neat line of Clear Silicone around each side of the Panel framing and along the edge of the cill, as shown. **Clear silicone not provided.*

b Place one sheet of Wall Glazing (**No. 1**) on to the window cill, ensuring to slot it into the groove in the top framing, then position it against the upright framing. Make sure the sheet sits centrally on the Panel framing, as shown.

Gently press the sheet onto the clear silicone for a tight seal.

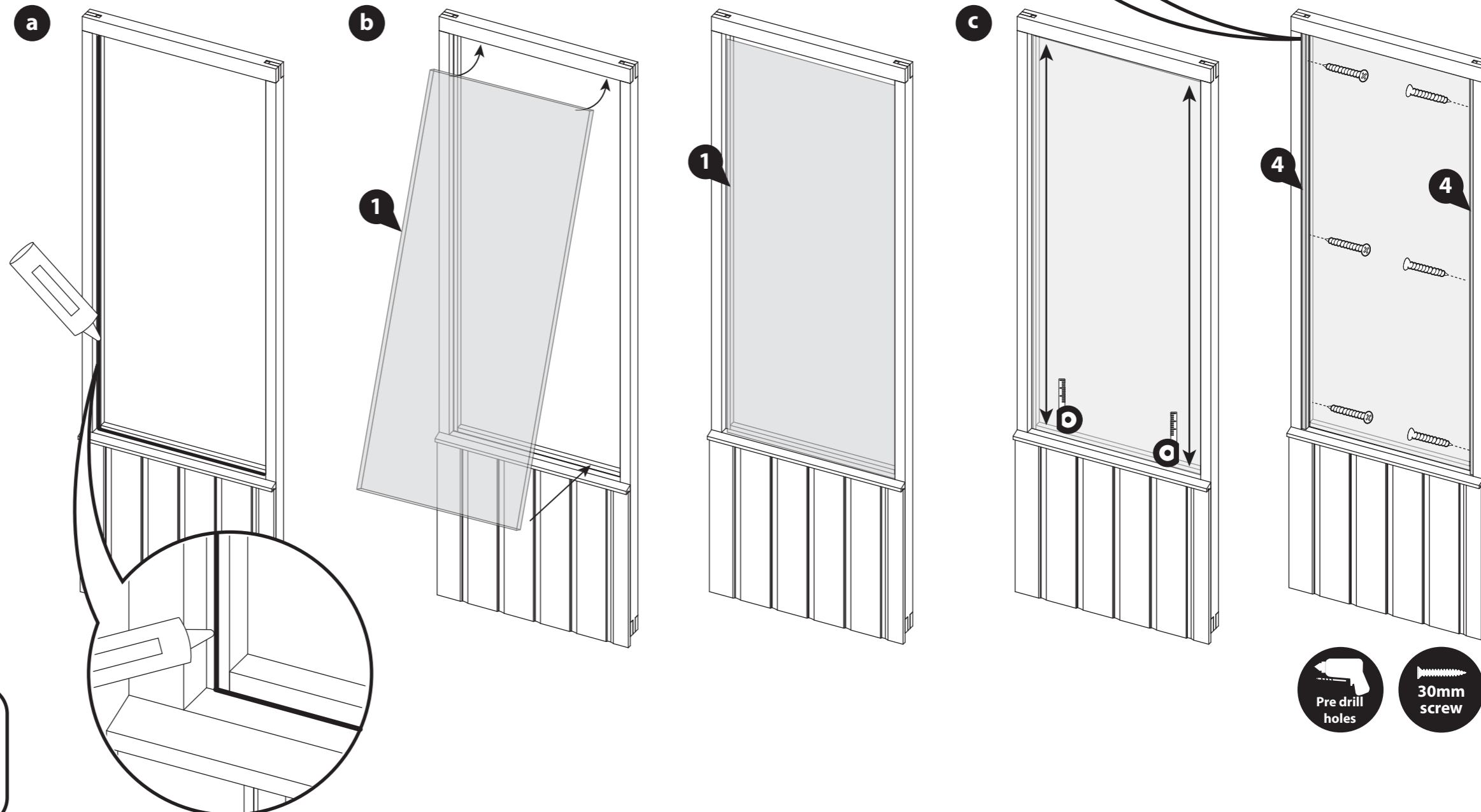
c On either side of the Glazing, use a tape measure to measure the distance from the top of the cill to the underside of the top framing, as shown.

Cut two Beading Strips (**No. 4**) to this size and position them flush against the Glazing and the Panel framing on either side, as shown. Ensure the Beading Strips sit flat on the cill.

Secure in place using 3x30mm screws per Beading Strip, screwing through the Beading Strip into the panel framing, as shown.

Repeat steps A-C to apply Silicone, fit the Glazing sheet and fix the Beading Strips to each 2ft and 4ft Glazing Panel on your building.

Please note: A 2ft Glazing panel has been shown for illustrative purposes, however the process of fitting the glazing into a 4ft Panel is the same.



****CAUTION****

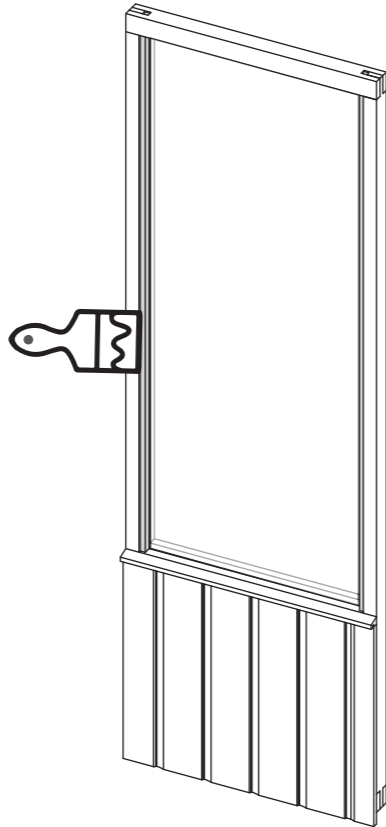
Every effort has been made during the delivery process to eliminate the prospect of the glass sheets being damaged. However, please always check your glass before handling and always wear the advised PPE.

After Treatment

Once your building is fully glazed, touch up any areas where the treatment has been removed or slightly scuffed.

****Make sure to check any Beading Strips that have been cut to size post-treatment.**

Please note: Continue to treat your building annually after completing construction. To avoid getting treatment on the glazing, apply tape around the edge of each glazed panel and remove once fully treated.



Apply treatment.



LEAVE US A REVIEW...

Want to share your experience with us?
Leave us a review on Feefo, TrustPilot or Google.

Your reviews help other people find and trust our business, as well as helping to play an important role in our growth and improvement!

1 Perimeter

Check around the perimeter of your product to ensure there are not trees or plants that are in contact with or overhanging the building. This can affect airflow and overhanging trees, or branches can damage the roof, it is advised to keep plants at a distance.

2 Repair

Inspect the interior and exterior of the product to look for splits, cracks, and holes. Although this is a natural occurrence it can be prevented. A wood filler can be used to close the splits, cracks, and holes.

3 Roof

Check your roof regularly for tears, splits, damaged wood and fallen debris. If you notice any of this immediate repair is critical.

4 Doors & Windows

Expansion and contraction can cause doors and windows to stick or become difficult to open. Small adjustments to the hinge position can be made to the doors and windows to allow free movement.

5 Oil

Hinges can seize up over time, apply lubricant to the hinges and locks annually.

6 Screws & Bolts

It is advised to check all screws and bolts and tighten any loose you might find. For log cabins specifically the storm braces will require loosening. During humidity and temperature changes (seasons) to allow expansion and contraction to prevent gaping, twisting, popping, and warping.

7 Wash

At least once a year, give the outside of you building a good wash, to remove cobwebs, leaves, or any other dirt that may accumulate on the exterior.

8 Airing

Airing your product regularly prevents the build up of condensation which can cause the timber to warp, bow, boards to pop, distortion, rot and mould. Condensation can build up over time or daily, it is caused by a rise and fall in temperature.

Excessive moisture levels within your building can cause water to collect on the roofs, walls and floors internally. Leaving doors and windows open regularly can help combat the natural moisture build up.

9 Clean & Tidy

It is good practice to clean the inside and outside of your product regularly. Clear out the contents, sweep the floor, remove dirt and cobwebs. Check for areas of damp and investigate the cause to remove and prevent future occurrences. Check the ground around your product for build up of debris such as leaves, remove and ensure there is clear ventilation underneath the floor.

All our garden buildings have been designed and manufactured with care and attention to be the perfect addition to your outdoor space. To ensure you do get the best out of your new garden building and to increase the longevity we advise that you follow the product instructions and our manufacturer's recommendations as detailed below. Thank you for choosing a Mercia Garden product!

1 Choosing the most suitable location for your garden building...

A minimum of 60cm should be left around the perimeter of your garden building to allow access for maintenance, annual treatment and to allow air flow around the building.

Where possible you should avoid placing your garden building underneath large trees to prevent the tree causing damage to the building.

2 Preparing the base for your garden building...

All our buildings must be built on a firm, level base to ensure the longevity of the building and prevent the wood from distorting. We recommend either concrete, concrete slabs or a wooden base, such as our 'Portabase'.

The base should be slightly smaller than the external measurement of the building, i.e. the cladding should overlap the base, creating a run off for water and preventing water from pooling underneath the building.

We also recommend that the floor of the garden building is a minimum of 25mm above the surrounding ground level to avoid flooding.

3 After installation...

Once your garden building has been installed, it will need to be treated within 14 days (weather permitting) and annually to prevent the timber from deteriorating and to waterproof it. This is required to maintain the anti-rot guarantee.

Dip Treated buildings - Require a preservative treatment to protect against rot and decay and a waterproof treatment to prevent water ingress.

Pressure Treated buildings - Require a waterproof treatment to prevent water ingress.

Log Cabins/Insulated Garden Rooms - Are supplied untreated and require a preservative and waterproofing treatment.

We also recommend using a silicon sealant on the inside and outside of the windows as soon as possible after assembly and treatment to fully seal the windows.

Roofing felt/covering should be checked annually and replaced or fixed accordingly.

4 General maintenance and wood characteristics

As wood is a natural material it may be affected by the following:

Shrinkage and warping - The timber used in the construction of your garden building will have retained some of its natural moisture content. The moisture content of the timber will vary, depending upon prevailing environmental conditions, which will result in the components either naturally expanding or contracting. As the components dry out, shrinkage may occur. A good waterproofing treatment from the start is the best protection to minimise the effect of moisture loss/intake.

In extended periods of very warm weather getting some moisture to the building will help the overall balance. You can do this by spraying it down lightly with a garden hose. In contrast, after snow fall try to remove the snow as best as possible from the roof to prevent moisture intake and to remove the extra weight.

Top tip - using a garden brush will help you to reach the highest part of the building to remove snow and any debris left from bad weather.

Damp and mould - During the winter months, cold and damp conditions can result in an increased amount of moisture within your garden building, especially when used infrequently. Condensation can form on the timber and other items stored within your garden building. If left this moisture is likely to cause mould and mildew.

To prevent the build-up of moisture, we recommend leaving the door or windows of your building open from time to time, to allow the fresh air to circulate. We also advise against storing wet or damp items in your garden building as this will also increase the level of moisture in the building. If mould or mildew does start to form within your building we recommend using an anti-mould cleaner to remove it and to prevent it spreading, which if left untreated could permanently damage your garden building.

Splits, cracks and knots - You may notice small splits and cracks in some components or holes may appear where knots shrink and fall out. This will not affect the structure of your Garden building however, if you wish to fill them this can be easily done using any good quality wood filler.

Sap - is naturally occurring in wood and may appear in some boards of your garden building. If you wish to remove the sap, we advise waiting until it is dry and then using a sharp knife to carefully remove it. If the removal of the sap causes a hole in the timber, we recommend using a good quality wood filler to fill it.

For more handy hints and tips on how to care and maintain your garden building please refer to the MGP Customer Portal at www.mgplogistics.co.uk



Any further questions?

Contact our Customer Service Team via the MGP Customer Portal at: www.mgplogistics.co.uk

1

Manufacturer's Warranty

All Mercia Garden Products are supplied with a 1 year warranty on all parts against manufacturing defects.

This warranty does not cover movement, warping or splitting of timber products over time.

This warranty will be voided if any of the following occur:

1. The building has been customised or modified/adapted in any way.
2. The person claiming is not the original purchaser of the building.
3. Any damage has been caused by or as a result of misuse.
4. The building has not been maintained and cared for in accordance to our advisories and manufacturer's recommendations.
5. The building has not been treated annually or as per the manufacturer's recommendations, please ensure receipts are kept to validate this claim.
6. The building has not been erected, fitted or installed as per the supplier instructions.
7. The building has not been erected on a suitable sized firm flat, solid level concrete/slab base or placed on pressure treated bearers.
8. The building is or has been placed with 2 feet (600mm) of any obstructions (walls, trees, plants, fences etc.) which can allow moisture to penetrate the timber.
9. The roofing felt has been incorrectly fitted or damaged, allowing water ingress, or has not been properly maintained.
10. Any windows and joints have not been sealed, inside and out, with silicone or other watertight sealant.
11. Any timber has been cut, pierced or drilled without subsequent application of approved cut-end treatment.

REGISTER FOR YOUR
10 YEAR
ANTI-ROT
GUARANTEE TODAY



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2

Anti-rot Guarantee

Mercia Garden Products offer a 10 year anti-rot guarantee on all dip treated (a preparatory treatment) and 15 years on all pressure treated products. This guarantee covers solid timber against rot, decay, blue stain and insect attacks.

To validate the guarantee, the building must be treated (as detailed within manufacturer's recommendations) within 14 days (weather permitting) of assembly and annually thereafter.

This guarantee does not cover movement, warping or splitting of timber products over time.

This guarantee will be voided if any of the following occur:

1. The building has been customised or modified/adapted in any way.
2. The person claiming is not the original purchaser of the building.
3. Any damage is caused by or as a result of misuse.
4. The building has not been maintained and cared for in accordance to our advisories and manufacturer's recommendations.
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11. Any timber has been cut, pierced or drilled without subsequent application of approved cut-end treatment.